

RISING THIS FALL: EQUIPPING STAFF + JOB SEEKERS WITH ESSENTIAL SOFT SKILLS FOR THE COMING SLAM WEBINAR

View the <u>complete recording here</u>

OR jump directly to what you want using the link list below

- Introduction <u>Kirkland J. Murray</u> | <u>Elisabeth Sanders-Park</u>
- As a local director, what are you seeing in your local area especially as federal UI benefits end?" <u>Question +</u> <u>Response</u> | <u>Kirk's Response</u>
- AAWDC takes a demand-driven approach. What are you hearing from businesses about their current and future needs? <u>Question + Response</u> | <u>Kirk's Response</u>
- What are the challenges and opportunities for teaching essential soft skills? Elisabeth's Response
- What is meant by 'soft skills'? *Elisabeth's Response*
- As an expert on soft skills, what do you see as the changing role of soft skills in today's market (as we come through Covid-19 and its impact on the workforce)? <u>Question + Response</u> | <u>Elisabeth's Response</u>
- What is the role of workforce organizations when it comes to soft skills (considering the current landscape and employer needs)? How do we step into it? <u>Question + Response | Kirk's Response | Elisabeth's Addition</u>
- Fee for service. Getting paid by companies to teach essential soft skills to incumbent workers. Kirk's Response
- What are the competencies employers want? What makes The Workplace Excellence Series unique? <u>Question +</u> <u>Response</u> | <u>Elisabeth's Response</u>
- The lack of soft skills is NOT an entry-level problem... Elisabeth's Response
- About professional level clients... Elisabeth | Kirk
- What are the top soft skills employers want? <u>Adaptability</u> | <u>Reasonability</u> (mindset) | <u>Communication</u> | <u>12</u> <u>competencies</u>
- What to look for in a soft skills solution. What makes The WPE unique? <u>3 Things | The Employer/Business</u> <u>Perspective | Accelerated, Applied Learning</u> (teaching skills not knowledge) | <u>Habit building</u>
- Serving business by teaching job seekers soft skills. <u>Kirk's Response | Elisabeth's Addition</u>
- A golden moment for our job seekers! *Elisabeth's Response* | *Kirk's Response*
- Can essential skills be taught online or should they be taught in person? <u>Question + Response</u> | <u>Elisabeth's</u> <u>Response</u> | <u>Our partnering workforce organization's Response</u>
- How can I explore using The WPE Series? <u>Response | www.workplaceexcellenceseries.com</u>
- The WPE Series is available in <u>3 versions</u> -- English, universal Spanish, and accessible for learners who are hearing and/or sight-impaired.

- About dislocated workers... How can learning soft skills help build their confidence? <u>Question + Responses</u> | <u>Elisabeth's Response</u> | <u>Kirk re: what we're doing in our county</u>
- Nancy K's question: Are certain industries more interested in doing essential, soft skills training? <u>Elisabeth's Response</u>